

ST RAPHAEL'S GARDA CREDIT UNION ACCESSIBILITY STATEMENT

St Raphael's Garda Credit Union (SRGCU) is committed to making our website as accessible and user-friendly as possible for all users, in accordance with the European Accessibility Act 2025 and the Web Content Accessibility Guidelines (WCAG) 2.1 Level AA standards.

Currently, the website is partially compliant, meaning some parts of the content do not fully conform to the accessibility standard. However, we are are continuously working to improve the usability and accessibility of our website. This includes:

- Regular audits and automated accessibility testing
- Manual reviews and user feedback
- · Ensuring new content meets accessibility standards
- · Making improvements based on evolving guidelines and technology

Accessibility Measures Taken

A full accessibility audit was conducted on 29th May 2025 and a remediation plan is being implemented to address these issues.

We have implemented the following measures to ensure accessibility of the website:

- Appointed an accessibility coordinator
- Included accessibility in our internal policies and training
- · Conducted regular accessibility audits
- Implemented an accessibility plugin [e.g. EqualWeb] to provide immediate improvements while manual remediation is underway

Compatibility with Browsers and Assistive Technology

This website is designed to be compatible with:

- The latest versions of [list major browsers, e.g. Chrome, Edge, Safari, Firefox]
- Screen readers such as NVDA and VoiceOver
- Keyboard-only navigation

Accessibility Support

We welcome your feedback on the accessibility of this website. Please let us know if you encounter accessibility barriers:

• Contact: enquiries@straphaelscu.ie

• **Phone:** 0818 247 365

• Email: enquiries@straphaelscu.ie

• In person: Visit us at our offices | 1-2 Fox & Geese, Naas Road, Dublin 22, D22K720

Wherever possible, we will provide accessible alternatives to all services we offer to our members. If you require information in a different format, please contact us using the details above.

SRGCU remains committed to providing a website that is accessible to the widest possible audience, regardless of technology or ability. and "our") may process your personal information.